

IPcelerate. Emergency Response.

Intelligent alerts, communication, and response.

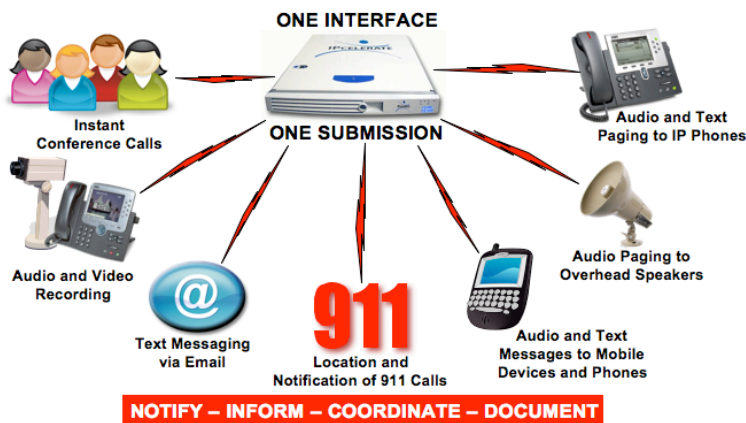
While business processes are often highly automated, responses to their breakdowns usually are not. During an emergency situation, you want to do more than just “alert”. You want an intelligent, comprehensive total response. And IPcelerate can provide one. The IPsession application server provides an emergency preparedness, awareness, response and documentation solution, which leverages the following embedded capabilities:

BE AWARE

- **Respond to 911** Monitor digits, such as 911, dialed from an IP phone, and send immediate alerts to relevant internal emergency contact points. Notify response teams on their IP phones, PDAs, cell phones and PCs, and automatically initiate conference calls when an emergency occurs.
- **Situational Awareness** Deploy wireless motion, heat, or door sensors to trigger intelligent notification messages. Integrate alerts to existing HVAC, fire panel and security systems.
- **Use panic buttons** Activate wireless hand-held pendants/panic buttons in one touch, to ensure a rapid and location-specific response to emergencies.
- **Monitor phones** Users log-in via the IP phone – registered phones can then be associated with specific user information such as location or health conditions.
- **Real-time call monitoring** Monitor any calls in real-time – respond quickly to bomb threats or harassing callers.

RESPOND

- **Distribute mass message alerts** Notify hundreds or thousands of individuals, homes or businesses. Send a pre-recorded message, or broadcast a live voice or text alert to ensure timely and accurate response to an emergency.



DOCUMENT

- **Recorded calls** Initiate call recording to document emergency calls. 911 calls are recorded by default.
- **Video surveillance** Proactively record video of the area where the emergency occurs and push unique/relevant video alerts about the particular situation as it occurs – leading to early mitigation.

Improve safety, security

IPcelerate solutions are currently being used to provide a safe environment for universities, offices, governments, manufacturing facilities and K-12 schools.

IPcelerate helps you to:

- Rapidly notify employees, students or staff of emergencies on the device of their choice (cell phone, PDA, IP phone, or overhead page).
- Coordinate intelligent and rapid response by sending targeted messages to pre-configured groups.
- Engage emergency response teams in a conference call in one touch.
- Record bomb threats and harassing calls, even if recording is initiated mid-call.
- Increase security and safety through event-triggered, web-enabled video surveillance and recording, activated by entry/exit/motion sensors.
- Provide key staff, faculty, or designated employees with a personal safety notification device to alert administrators and nearby personnel of emergency events.
- Detect improper entry, asset theft, smoke alarms, or emergency notifications.
- Notify the community during inclement weather or emergency events (e.g. natural disaster or amber alert).
- Identify immediately when and where 911 has been dialed, and rapidly notify and coordinate First Responder teams.
- Record every call with 911 call centers and easily transfer call files for use in court proceedings.

“The IPcelerate solution gives us the security we were looking for.”

- Laura Chervenak
Director of Security, The Tomorrow Center